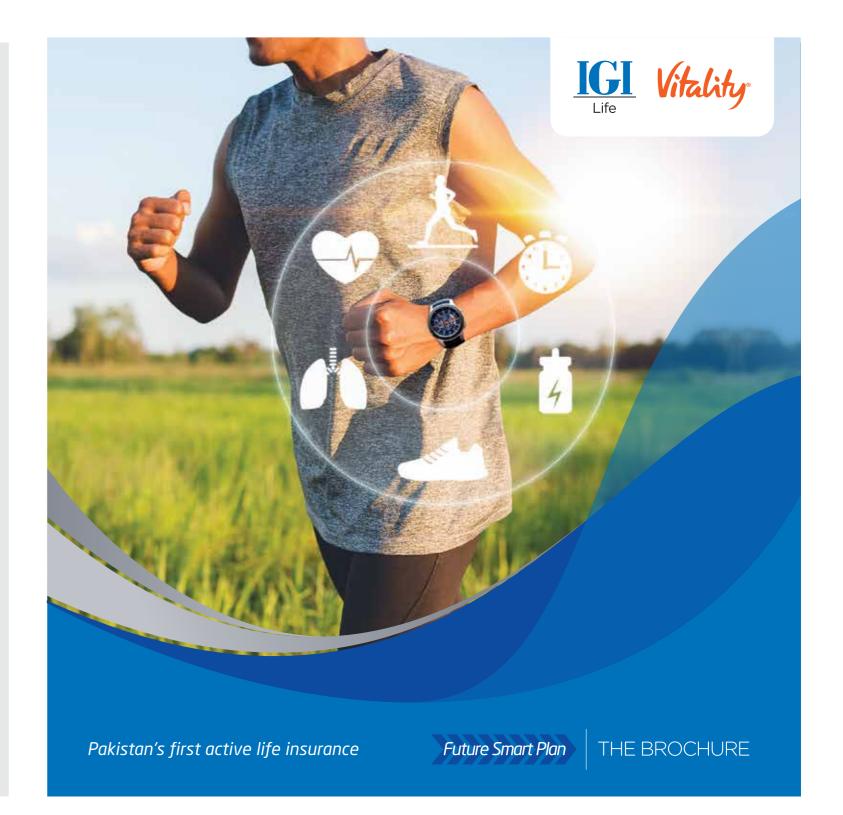
Disclaimer: IGI Life refers to IGI Life Insurance Limited. Your relationship is with IGI Life. In turn, IGI Life makes investments in line with the strategies you have chosen, and your Policy Account Values will reflect the performance of the strategies you select. The Investment Account earnings will fluctuate up or down and principal and investment returns are not guaranteed. IGI Life disclaims any and all liability(ies)/responsibility(ies) in respect of the investment returns. In order to continue to best serve its Policy Owners, or in the event of change in applicable legislation, IGI Life may make such amendments/modifications as are necessitated by law which back the investment strategies without notice to its Policy Owners. As the Policy Owners' investments are made with IGI Life in Future Smart Plan, IGI Life's obligations to its individual Policy Owners under Future Smart Plan will not be altered or amended by any such change. Past performance of funds is not necessarily a guide to future performance. Any forecast made is not necessarily of future or likely performance of the funds. The investment risk shall be borne by the policyholder and actual maturity or surrender values may be lower or higher than the projected figures. The Investment Strategies and Investment sub-accounts offered are subject to the Company's ability to invest in mutual funds or in any other investment instruments. Please note that at all times your investment is in your IGI Life Policy and the various Investment Strategies it offers. IGI Life is the investor and owner of units in any Fund it currently uses to achieve investment goals on your behalf. Neither IGI Life nor any of its directors, employees, officers, affiliates, agents or representatives is giving investment advice in relation to any of the Investment Strategies and/or in connection with the underlying Funds used to achieve the investment goals selected by the Policy Owner. Neither IGI Life nor any of its, directors, employees, officers, affiliates, agents or representatives is giving any professional advice regarding the compatibility of the Underlying Funds with any set of religious precepts or guidelines.



IGI Life Insurance Ltd.: 7th Floor, The Forum, Suite No. 701-713, G-20, Block 9, Khayaban-e-Jami, Clifton, Karachi- 75600, Pakistan. UAN: (+92-21) 111-111-711 | Tel: (+92-21) 35360040 | Fax: (+92-21) 35290042 E-mail: vitality@igi.com.pk | Web: www.igilifevitality.com.pk

IGI Life Vitality is currently available in Karachi, Lahore, Islamabad and Rawalpindi only. For updates regarding the product launch in your city, please register on our website: www.igilifevitality.com.pk

Disclaimer: IGI Life Vitality services are being provided in Pakistan through IGI Life Insurance Ltd. in collaboration with Discovery Vitality (Pty) Ltd. which is an authorised financial services provider in South Africa with registration number: 1999/007736/07. Terms & Conditions apply.



"The groundwork for all happiness is good health." - Leigh Hunt.

We all know the importance of living healthy, but most of us find it difficult to live up to our aspirations. IGI Life has teamed up with Vitality from South Africa to help you on the journey towards a healthier you! Our Future Smart Plan not only protects your financial future, it also rewards you for living healthy through the integrated Vitality programme.

We invite you to join over 20 million members (and growing) around the world who use Vitality to make themselves healthier and enhance and protect their lives.

#### The Future Smart Plan

The Future Smart Plan is a smart investment plan that is linked to the Vitality wellness programme. Based on the shared value insurance model, this plan encourages you to lead a healthier life and offers you attractive rewards for doing so.

The plan consists of two core aspects:

- Vitality: focuses on wellness by providing you with an understanding of your current health status and incentivises you to improve your health.
- Insurance coverage: caters to your need for financial security and provides investment opportunities.





# How is IGI Life Vitality Different from Traditional Life Insurance?

Traditional Life Insurance	IGI <i>Vitality</i> Future Smart Plan
Focused on fear of death, morbidity/disability	Focused on leading a healthy and active life
Commoditised product (life insurance policy)	Differentiated insurance plan + healthy and active lifestyle
Long-term investment, no short-term benefit	Long-term investment + Active Rewards on weekly basis + Up to 100% cashback on Samsung Galaxy Watch* + Annual Integrated Benefit*
Protects future of policyholder's family	Protects future of policyholder's family + leads to an improved healthy and active lifestyle of the policyholder
Mobile app only for policy details and general information	Mobile-led strategy, IGI Life Vitality App linked to device**
No focus on health	Focuses on health through screening assessments via Vitality Health Check + Vitality Health Review + Vitality Nutrition Assessment + Non-smokers' Declaration + Vitality Age
Low involvement product through yearly transactional relationship only	High involvement product through weekly engagements

<sup>\*</sup>Terms and Conditions apply

<sup>\*\*</sup> It is recommended to use a wearable device but your mobile can still track your physical activity through Samsung Health App for Android and Health App for iOS. For details, kindly call UAN (+92-21) 111-111-711. Terms and Conditions apply.

# A Mobile-led Strategy

The programme is based on the shared-value approach that incentivises you to manage your health. It helps you get healthier by giving you tools, knowledge, access and motivation to improve your health, and is based on a three-pronged approach:

- Know your health
- Improve your health
- Enjoy the rewards

The IGI Life Vitality App is the primary tool for engagement that helps you achieve your goals by monitoring your activity and allowing you to redeem attractive rewards along the way. You can download the IGI Life Vitality App on your Android or iOS mobile device.\* Register on the IGI Life Vitality App using your email ID and insurer code that is provided in the welcome email after you purchase the policy.

IGI Vitality



- Vitality Health Check
- Vitality Health Review
- Vitality Nutrition Assessment
- Non-smokers' Declaration
- Vitality Age

#### **3.** Enjoy the Rewards

- Weekly Rewards (Active Rewards)
- o Easy Tickets
- o Foodpanda
- o Mobile Top-Up
- Monthly Reward
   O Up to 100% cashback on
   Samsung Galaxy Watch.\*\*
- Annual Reward
- o Integrated Benefit
- \*Terms & Conditions apply
- \*\*Terms & Conditions apply





- Earn physical activity points and get weekly rewards
- Receive points for completing the Know Your Health section, falling within the healthy range and completing your physical activity targets. The Vitality Active product consists of 4 statuses:
- o Bronze
- o Silver
- o Gold
- o Platinum

#### Know Your Health

The 'Know Your Health' component educates you about the lifestyle risks you may be exposed to.

#### Vitality Health Check

The Vitality Health Check is a set of essential health screening and preventive tests, including Body Mass Index (BMI), Blood Glucose, Blood Pressure and Total Cholesterol.\*

#### Vitality Health Review

The Vitality Health Review is used to evaluate general health, social and lifestyle habits.



#### Vitality Nutrition Assessment

The Vitality Nutrition Assessment questionnaire consists of the following three sections:

#### Daily meals

What is your daily food pattern and routine?

#### Vitality Nutrition Assessment

#### Lifestyle choices

What lifestyle habits influence your food choices?

#### Food choices

What are your food preferences in terms of ingredients and nutrients?

After completing this questionnaire, you receive feedback and suggestions on how to improve your daily nutritional intake.

#### Non-smokers' Declaration

To qualify for the non-smokers' points, you must not have smoked any tobacco products as specified in the terms and conditions.

#### Vitality Age

Your Vitality Age is an overall measure of your personal health and might not match your chronological age.



<sup>\*</sup>Actual test results to be uploaded through the App.

### Improve Your Health

This component provides you with customised activity targets and incentivises you to improve your health. Based on your current health status, you will receive weekly physical activity targets which will eventually translate into targets based on your past performance.\*

To monitor your physical activity, it is recommended that you use a wearable device with an in-built pedometer and a heart rate monitor. You can only use devices mentioned in the terms and conditions.\*\*



#### 06

### Enjoy the Rewards

IGI Life Vitality incentivises you to maintain an active lifestyle in the form of weekly, monthly and annual rewards.

#### Weekly Active Rewards

Reach your weekly physical activity target and choose an Easy Tickets voucher to watch a movie for half the price OR a Foodpanda voucher worth PKR 500 for a healthy meal.

OR Easy Tickets Mobile Top Up voucher worth PKR 500 that can be credited to any GSM network based mobile number within Pakistan.

These vouchers are delivered to the IGI Life Vitality App.

#### Monthly Active Reward

• Up to 100% cashback on the Samsung Galaxy Watch.\*

#### Annual Reward (Integrated Benefit)

Based on your Vitality status, you qualify for the Integrated Benefit on every policy anniversary. This benefit accrues annually and is credited into your account value on every 5th policy anniversary.



<sup>\*</sup>For details, kindly call our UAN (+92-21) 111-111-711. Terms and Conditions apply.

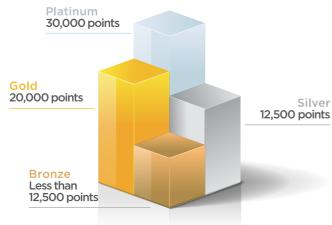
<sup>\*\*</sup>Your mobile can still track your physical activity through Samsung Health App for Android and Health App for iOS.

<sup>\*</sup>Terms & Conditions apply

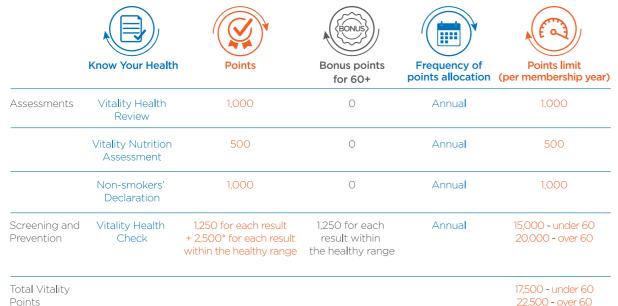
# Vitality Status

Earn Vitality Points for learning more about your current health status and taking steps to improve it.

As you earn points, you will achieve a higher Vitality Status. The Vitality Active product consists of four statuses:



#### Earn Vitality points through health screenings



\*You will earn 2,500 points if your Vitality Health Check tests are within the healthy range.

08

Earn Vitality Points Through Physical Activity Steps per day 15,000+ Over 60 years of age Steps per day 10,000-14,999 50 **Booster** Steps per day 7,500 - 9,999 Booster Steps per day 5,000 - 7,499 Steps per day 0 - 4,999 **Heart Rate** Over 60 years **Duration and Heart Rate** of age 50 Booster Moderate (60+) 20 minutes of physical activity at 60% of age-related max heart rate points 50 Moderate 30 minutes of physical activity at Booster 60% age-related max heart rate points 50 30 minutes of physical activity at Booster 70% age-related max heart rate points Vigorous 50 60 minutes of physical activity at Booster 60% age-related max heart rate points 50 60+ minutes at 70% age-related Booster maximum heart rate **Extended Duration** points 50 90+ minutes at 60% age-related Booster maximum heart rate points

09



# Wearable Device Cashback

Your monthly IGI Life Vitality points target represents the amount of physical activity you need to do each month. Reach your monthly points threshold and earn the applicable cashback percentage on your Samsung Galaxy Watch bought through the programme.



IGI Life Vitality is offering the Samsung Galaxy Watch at a 30% discount. You will be eligible for up to 100% cashback over a period of 24 months, subject to meeting your monthly physical activity targets. The above-mentioned discount is only available for IGI Life Vitality customers. You can use your own device to track your heart rate, however, cashback is only available on Samsung Galaxy Watches purchased through the programme.

11

## The IGI Life Vitality Customer Journey

Ali, age 35

Ali likes the idea of a life insurance that protects his family and rewards him for being active as well. He contacts IGI Life through the helpline (+92-21) 111-111-711.

Watch at a 30% discounted price since he wants to Ali signs up for the earn the monthly Future Smart Plan and cashback on the receives his welcome kit. Samsung Galaxy Watch.\*

Ali meets his weekly physical

(Pak rupees 500 top-up)

Ali also purchases

the Samsung Galaxy

Ali downloads the IGI Life Vitality App and completes his registration process. He then syncs his Samsung Galaxy Watch so that his daily physical activities are constantly updated. He can now earn the monthly cashback benefit on his discounted Samsung Galaxy Watch.

Ali starts off at Bronze status.

Ali completes his online medical assessments and earns points for completing them.

Vitality Health Review 1,000 points.

Vitality Nutrition Total = 1,500 points

Assessment 500 points

500

activity target and gets to choose among the available Active Ali chooses and redeems the Easy Tickets discount voucher and enjoys a movie with his friends at (PKR 500 discount code) the cinema for half the price! or Mobile Top-up

Rewards; Easy Tickets (50% off on a cinema ticket) or Foodpanda physical activity regime.

Ali now receives weekly physical activity targets and begins his

Based on his results, Ali's Vitality Age comes out as 33 years old.

Ali has attained Silver status for earning 17,500 total points.

Non-smokers' Declaration 1,000 points

Ali has earned 15,000 points cumulatively, from VHC Total = 16,500 points

Additional 2 500 points per component, because his results are within a healthy range. Total = 10,000 points





Based on his Platinum status, Ali accrues a percentage of his premium as the annual

Ali finishes the year seven kilograms lighter and with a reduced Vitality age of 30.

At the end of two years. Ali has constantly met his monthly target, and therefore has earned 100% cashback on his Samsung Galaxy Watch, He is now also eligible to get a new Samsung Watch through the programme, on which he will continue to earn cashback over the next 24 months.

On his 5th IGI Life Vitality policy



anniversary, each year's accrued credited to the cash value of Ali's policy. By now, because he has always achieved his targets, he has also earned cashback on two Samsung Watches, and is now enjoying his third one!





In week 2, he achieves his weekly target and this time he opts for a Foodpanda voucher to enjoy a discounted healthy meal from Foodpanda.

Having achieved his monthly target by the end of the month, Ali receives the cashback on his Samsung Galaxy Watch.

Ali stays active, maintains a healthy routine for 5 months and accumulates 20,000 points. He has now reached

Integrated Benefit

Platinum



\*Terms and Conditions apply

12

Vitality Health Check For four components, he earns 1,250 points for each, i.e.: 5,000 points Total = 6,500 points

# Integrated Benefit for Future Smart Plan

At every 5th anniversary of the IGI Life Vitality Integrated Policy, an additional amount (% of the premium) is paid into the Account Value as Vitality Integrated Benefit, subject to its terms and conditions. The Integrated Benefit, which accrue annually based on your IGI Life Vitality status, and the Face Amount Multiple are paid at five-year intervals.

#### What is Face Amount?

This amount is payable in the event of the death of the policyholder along with any other benefits applicable. The Face Amount is a multiple of the Basic Premium. The following multiples will be offered to policyholder:

Age	Face Amount Multiple*						
	Minimum	Maximum					
Up to 55	5	200					
56 to 60	5	150					
60 onward	5	100					

<sup>\*</sup>Disclaimer: The above multiples are subject to the Terms & Conditions.

#### What is Account Value?

Account Value is the amount that the investment portion of the policy is worth. The table below shows the percentages of the IGI Life Vitality Integrated Benefit:

#### Status

Face Amount Multiple	Bronze	Silver	Gold	Platinum	
					_
5 to 10	0.0%	0.0%	0.0%	0.0%	
11 to 20	0.0%	2.5%	5.0%	9.0%	
21 and higher	0.0%	5.0%	10.0%	18.0%	

# Key Benefits in the Plan

- Income Tax Benefit: As per FBR rules, income tax benefit, at the rate of average tax rate up to 20% of taxable income, is applicable subject to maximum of PKR 2 million per annum.
- Account Value Acceleration Premium (AVAP): You will have the option to deposit surplus funds as Account Value Acceleration Premium (AVAP).
- Death Benefit: In the event of death, the sum of the Account Value and Basic Face
   Amount along with the Integrated Benefit, not already accrued to the Account Value,
   will be paid.
- Maturity Benefit: 100% of the Account Value, along with the Integrated Benefit, not already
  accrued to the Account Value, plus the account value of the AVAP (if any) will be paid at the
  time of maturity.
- Extra Unit Allocation: The longer the policy is continued, the higher the rewards will be. The plan offers extra unit allocation starting from the 6th year. The extra unit allocation is as follows:

#### **Extra Unit Allocation**



• Automatic Cover Maintenance: After 2 years of paying the premium you cannot meet your premium payments, you will still be eligible for the life insurance cover, as long as your policy's cash value is sufficient to pay for charges made against your policy.

# What Additional Benefits Can Be Availed?

Apart from the aforementioned conventional benefits, the plan allows you to choose from a range of supplementary benefits. These benefits and their respective descriptions are outlined below:

- Level Term Insurance: Level Term Insurance Rider enhances the benefit payable on your death. The Level Term Rider face amount is payable in addition to any other death benefit payable under the basic plan.
- Income Benefit:
  - o Death: A monthly income benefit will be provided to the nominated beneficiary, following the death of the life covered up to the end of the elected term.
  - o Disability: A monthly income benefit will be provided following the permanent total disability of the life covered up to the end of the elected term.
- Accident Care Benefit: Pays an additional benefit in case of death or disability due to accident. The rider also provides cover in case of dismemberment due to accident. Accident Medical Expense Reimbursement (AMR) provides total blanket protection for reasonable, customary and necessary medical expenses in or out of hospital that are made necessary due to accidents.
- Family Protection Disability: Family Protection Rider waives the future premiums in case of permanent total disability of the life covered up to the end of the rider term.
- Permanent & Total Disability (PTD): In the event that you suffer permanent & total disability, the PTD face amount is paid in 3 installments of 20%, 30% and 50% over a 24-month period, during the continuance of disability. In case of death before receiving all the installments, the remaining installments are payable in a single lump sum.
- Elaj Aasan (EA): Elaj Aasan Face Amount will be paid if you are diagnosed for the first time, for one of the covered diseases, provided you are alive after the expiry of 14 days from the date of surgery or from the date of diagnosis of the disease/condition. If you have been diagnosed with a disease or a condition covered by EA, you will thereafter remain insured under EA for a reduced number of diseases or conditions, in accordance with terms and condition mentioned in the policy document.
- Elaj Aasan Spouse: Elaj Aasan may also be taken on the life of the insured's spouse, given that the insured has also taken Elaj Aasan. The Face Amount for Elaj Aasan Spouse cannot be greater than the Face Amount of the insured's Elaj Aasan.

# What are the Investment Strategy Choices?

You will be given the choice of creating your own investment mix by indicating in the application the percentage of premium you wish to allocate to buy units in each investment strategy. The following sub-accounts will be offered to you:

- IGI Life Aggressive Fund: Investing in the stock market is considered to be a time-tested method of creating wealth over the long-term. This fund is suitable for you if you are willing to accept more risk in search of potentially higher long-term returns and inflation protection.
- IGI Life Balanced Fund: This fund is suitable for you if you are willing to accept a moderate level of risk and require a combination of capital growth and income.
- IGI Life Conservative Fund: This fund is suitable for you if you are looking for a short-term investment horizon and the need for a consistent, less volatile income.
- IGI Life Secure Fund: This fund is best suited for you if you are seeking consistent income with a medium-term investment horizon.
- IGI Life Shariah-Compliant Fund: This fund is best suited for you if you want to explore Shariah-compliant investment avenues offering consistent income with a medium-term investment horizon.

You can manage your investments by choosing your own investment strategy portfolio from a range of options to suit your needs and preferences. You will have the option to transfer between the investment accounts subject to certain conditions. Please note that the investment risk shall be borne by the policyholder and actual maturity or surrender values may be lower or higher than the projected figures.

# What are the Minimum or Maximum Premium Limits?

Minimum acceptable basic premium is PKR 50,000 for the following modes of premium payment:

- Annual
- Semi-annual
- Quarterly

There is no maximum limit of premium; hence, you can plan your financial objectives with complete freedom.

#### What is the Premium Allocation Percentage?

IGI Life Vitality offers one of the best premium allocations to optimise the returns on your investment. The proportion of premiums allocated to account value is as follows:

# Policy Year 1 2 3 4-5 6 onwards AVAP % Allocation of Premium to Account Value 80% 100% 100% 100% 100%

#### Inflation Protection

Indexation on a simple basis will be offered on face amount and premium. If this option is selected, the face amount and premium will be increased on every Policy Anniversary. The Policy Owner may cancel the increase in premium and face amount by giving notice in writing. Once cancelled, the indexation feature will not be available for the remaining policy term.

#### Is there a Free-look Period?

If you cancel your policy within the free-look period of 14 days from the policy issue date, you are entitled to a full refund of your premium less any expenses. If the member has availed any Active Rewards during the free-look period, the Vitality fee for one month will be deducted from the amount being refunded.

#### Can I Cancel My Vitality Active Membership Anytime?

You can cancel your Vitality Active Membership at any point in time. However, once your membership is cancelled, you will have to purchase the Vitality Membership again.

#### Can I Surrender My Policy Anytime?

You have the right to encash all the units in your account value any time after the policy has been in force for at least two complete policy years. In such an event, the units will be encashed at Bid Price and the policy will be terminated. A surrender charge (as tabulated below) will be deducted in case of full surrender during the first two policy years.

# Year 1 2 3 onwards Surrender Charge (as % of Account Value)

#### Can I Withdraw Funds from My Policy?

The account value can be withdrawn partially, by encashing a limited number of units in the sub-account(s), after the policy has been in force for at least two full years. The amount withdrawn is considered as a permanent withdrawal and does not have to be repaid. A partial withdrawal will reduce the death benefit by the amount of partial withdrawal. A processing fee is also applicable on each partial withdrawal. In case of partial surrender, Integrated Benefit will not be paid for that five-year period.

# What are the Fees and Charges Related to this Product?

Fund Management Charges	1/12th of 1.5% of Account Value per month
Vitality Fee	PKR 320* per life per month
Fund Switching Fee	PKR 500 per switch
Bid Offer Spread	5%
Monthly Administration Charges	PKR 75
Surrender Processing Fee	PKR 500
Partial Withdrawal	PKR 500 on each partial withdrawal

<sup>\*</sup>Terms & Conditions apply.

# Sample Illustrative Values

The following example illustrates cash values of a person aged 35 years. The annual premium is PKR 100,000 with a Face Amount multiple of 21 and a policy paying term of 20 years.

#### 8% Unit Growth Rate

		Bronz	e	Silver		Gold		Platinum	
Membership Year	Basic Cash Value	Death Benefit	Cash Value with Benefit						
5	389,835	2,490,335	389,835	2,515,335	414,835	2,540,335	439,835	2,580,335	479,835
10	1,056,756	3,157,256	1,056,756	3,216,333	1,115,833	3,275,410	1,174,910	3,369,934	1,269,434
15	1,948,973	4,049,473	1,948,973	4,155,001	2,054,501	4,260,529	2,160,029	4,429,374	2,328,874
20	3,135,665	5,235,665	3,135,665	5,404,510	3,304,510	5,573,355	3,473,355	5,843,507	3,743,507

#### 10% Unit Growth Rate

		Bronz	е	Silver		Gold		Platinum	
Membership Year	Basic Cash Value	Death Benefit	Cash Value with Benefit						
5	409,881	2,510,381	409,881	2,535,381	434,881	2,560,381	459,881	2,600,381	499,881
10	1,169,785	3,270,285	1,169,785	3,332,637	1,232,137	3,394,988	1,294,488	3,494,751	1,394,251
15	2,287,414	4,387,914	2,287,414	4,506,072	2,405,572	4,624,229	2,523,729	4,813,282	2,712,782
20	3,926,411	6,026,411	3,926,411	6,227,947	4,127,947	6,429,483	4,329,483	6,751,941	4,651,941

#### 12% Unit Growth Rate

		Bronze		Silver		Gold		Platinum	
Membership Year	Basic Cash Value	Death Benefit	Cash Value with Benefit						
5	430,787	2,531,287	430,787	2,556,287	455,787	2,581,287	480,787	2,621,287	520,787
10	1,295,411	3,395,911	1,295,411	3,461,784	1,361,284	3,527,657	1,427,157	3,633,054	1,532,554
15	2,690,382	4,790,882	2,690,382	4,923,580	2,823,080	5,056,277	2,955,777	5,268,593	3,168,093
20	4,938,848	7,038,848	4,938,848	7,280,798	5,180,798	7,522,749	5,422,749	7,909,870	5,809,870

<sup>\*</sup>Disclaimer: Please note that all the amounts shown in the illustration are projections and are not guaranteed.

## About IGI Life

IGI Life Insurance Limited, part of the Packages Group, marked its entry into the Life Insurance business through acquisition of controlling shares in American Life Insurance Company (Pakistan) Limited in April 2014. Acquisition by Packages Group makes IGI Life a one-of-a-kind life insurance provider in Pakistan, as IGI Life's multinational heritage is now coupled with the local experience of the Packages Group, one of the most reputed business conglomerates in the country, having several joint ventures with leading global brands in the FMCG, Pharmaceutical and Packaging sectors.

IGI Life's current product suite includes Life Insurance plans, Accident & Health Insurance and Employee Benefit Solutions. IGI Life is also amongst the first few companies to commence the Family Takaful business in 2015 under Window Takaful Operations, thus offering Shari'ah-compliant solutions to our clients.

# About Vitality Group

Guided by the core purpose of making people healthier, Vitality is the leader in improving health to unlock outcomes that matter. By blending smart tech, data, incentives, and behavioural science, we inspire healthy changes in individuals and organisations. Vitality brings a global perspective through successful partnerships with the smartest insurers and most forward-thinking employers around the world. More than 20 million people in 24 countries engage in the Vitality programme.

#### Today, the Vitality program impacts over 20m lives in 24 markets



